



***Dear my personal and business Friends!  
May wish you all enjoy Merry Christmas for 2012 and  
A Happy New year for 2013 with fine health and prosperity in your heart  
and Business!***

Year, 2013 is a year of “Snake”. The white snake in the orient myth, is deemed as a prophet of God or Goddess, expressing images of wise, smart, cool, lake and and sky with synergy of Dragon,

Snake in Old Testament means more of Serpent image than of snake; i.e, Devil, Temptation and Sin are all enveloped in the idea of the Serpent - snake in the Garden of Eden. Anyway if we look ahead Japan, needs to go more drastically heading for (1)

- (1) ① Globalization ② Open for changes ③ Customer Centricity ④ Investment to Smart Social infrastructure development enabling above 3 directional changes in major industries, energy, healthcare and local government as a true Japan Recovery Action.
- (2) It is a very complex management but we have to do it. We need the Open Optimized Auditable Architecture to make success. We need to have an assurance. This is the reason for us, Joe Bergmann, Ed Robert and I, to work on Dependability Assurance Standardization in The Open Group with The DEOS team Dr. Mario Tokoro, Dr. Yutaka Matsuno, and Dr. Shuichiro Yamamoto.
- (3) Year End 2012; as same as last year, I will be staying USA after Dec. 24<sup>th</sup> into a New year of 2013 in Los Angeles and Santa Babara ,There I will meet business and personal friends and work on dependability project as well.

Taking this opportunity at this Christmas and New year season, let me extend my sincere gratitude for the support rendered by you, each members, friends and volunteers from the world ,and helped for me, ReGIS, The Open Group Japan and CRM association. Lastly but not least, please accept my millions of thanks to my company fellows; Shigeru Fujisaki, Ritsuko Ono, Azusa Kawahara, Tamaki Ozaki, and Sumiyo and Hirotaka Itoh, many associated visiting researchers and professional staffs associated researchers from 11 countries,.

***Yours sincerely,***

***Junkyo (Jack) Fujieda***

***President & CEO, ReGIS Inc. E-Mail: [jfujieda2@re-gis.com](mailto:jfujieda2@re-gis.com) <http://www.re-gis.com>***

***Chairman, The Open Group Japan E-Mail: [j.fujieda@opengroup.org](mailto:j.fujieda@opengroup.org) <http://www.opengroup.org>***

***Chairman of CRM Association, Japan <http://www.crma-j.org/>***

***Visiting lecturer, Kyoto University, Academic Center for Information and Multim edia Studies***

***Visiting Professor, Shinshu University Management School (Graduate School)***

